



## Global reach. Local presence Unparalleled expertise.

Borne of the fashion and apparel industry, attune has a macroscopic knowledge of its drivers, processes and best-in-class practices — which provides customers with a distinct insider advantage. The industry's bona fide SAP® AFS experts, attune's seasoned enterprise consultants are 100% dedicated to the business of fashion. They're equipped to guide brand owners, retailers, manufacturers and textile suppliers from initial strategy through execution and support. Heightening implementation speed without compromising quality. Delivering paradigm-changing solutions with predictive costs, timelines and scope.

### Knowledge transfer begins on Day One.

A key factor in every attune implementation is our ability to initiate knowledge transfer from the outset — at the executive, managerial and project-team levels. attune enterprise consultants leverage this early-phase knowledge and consensus to fine-tune your solution within an exceptionally compressed timeframe. At the same time, our consultants are already training your key people. To ensure smoother downstream operation and self-sufficiency after the go-live.

### Program Management

#### Ensuring success through strategic definition.

To transform an enterprise and cultivate growth, it takes a flexible management strategy. With large programs, you need to mitigate potential risks. With small projects, you need to maintain focus on the larger corporate vision.

attune's systemized approach to managing organizational change is the true point-of-difference of our program management capabilities. We begin by defining programs as a coherent group of projects, previously identified and chosen through proven best practices.

Each project is small enough to be reliably managed for success. Yet, the wider coordination of these projects is designed to address specific “critical success factors” or business outcomes.

This methodology builds an exceptional degree of certainty into the equation. While serving as the basis for a comprehensive, unified and scalable program.

### Project Management

#### Built-in controls for reliable, cost-effective performance.

A successful implementation process must balance the need for speed with the mandatory of delivering performance as promised. It must also allow for unforeseen issues, while adapting to mitigate the associated risks.

The organizational power of the attune project management methodology is derived from detailed plans, based on agreed-upon customer requirements and objectives. Project controls are integrated into the

solution itself in several ways. This includes our Work Breakdown Structure: an innovative framework for the precise identification of responsibilities and deliverables, sequenced scheduling based on defined critical paths, allocation and monitoring of budget/resources, and the ability to track and respond to changes in a project's scope and timeline.

Standardized and scalable, this approach is aligned with the time-proven SAP Accelerated SAP™ (ASAP) and SAP ASAP Focus™ methodologies. Tapping into the predefined roadmaps, templates and accelerators that have streamlined the project preparation, blueprint, and realization and go-live phases across thousands of successful implementations.

### Enterprise Consulting

#### Transformative, mission-critical strategies.

Enterprise IT solutions need to consider a number of factors including overall business objectives, timelines, financial resources, and the existing corporate culture. The in-depth perspective of attune enterprise consultants helps companies to navigate these complexities of organizational change management.

The process begins with a transparent and easily understood solution. This ensures the executive sponsorship that is crucial to a successful implementation. Once a viable solution is chosen, we work to achieve the optimal balance between structured program management and interactive engagement/empowerment with a customer's program managers and power users. The goal is to effect a safe, predictable and affordable implementation — within the shortest possible timeframe.

#### attune technical expertise & AFS functionality:

##### You won't find a better fit.

attune enterprise consultants not only offer full functional and technical coverage of the SAP Apparel and Fashion (SAP AFS) application: We continue to adapt and augment our capabilities to meet your evolving needs.

Developing tight linkages with each client's vision, challenges and business mandates, attune is driven by a top-down commitment to form a truly symbiotic relationship. One that far exceeds the typical role of an advisor or counselor.

This results in global best-in-class solutions that deliver focused real-world value to the enterprise. Extending attune's exceptional track record for meeting the most stringent performance standards. While our post-implementation metrics ensure your installed solutions will continue to live up to their promise.

### Comprehensive Customer Support

#### A demonstrated ability for enhancing your investment.

Strategic, technical and system needs continue well beyond the initial ERP implementation. Both onsite

## OFFSHORE SERVICES

Areas	Technology Expertise
<b>New Developments</b>	Functional enhancements Value-added tools Accelerators
<b>SAP NetWeaver®</b>	Exchange Infrastructure (SAP NetWeaver XI™) Business Intelligence (SAP NetWeaver BI™)
<b>Performance Tuning</b> Monitoring and analysis of third-party ABAP programs to improve overall efficiency of the application	Third-party ABAP™ programs capable of: <ul style="list-style-type: none"> <li>• processing large amounts of data</li> <li>• processing and reading of data</li> <li>• rapid internal reprocessing of data</li> </ul>
<b>Data Archiving</b> Offloading of obsolete transaction data to external files	SAP Archiving Objects usage Custom Development Archiving Objects Archiving into external content servers
<b>Data Migration</b>	From legacy systems to SAP solutions, during system upgrades
<b>System Integration and Interfacing:</b> B2B/application and application integration	SAP-to-SAP integration SAP to non-SAP integration ALE, IDOC, XI, EDI
<b>Business Forms</b>	SAPscript™ forms SAP Smart Forms™ SAP Interactive Forms by Adobe®
<b>SAP Upgrades</b>	Upgrade of custom development programs

and remotely, attune offers a level of post-go-live functional support that is crucial to maintaining a responsive and finely tuned enterprise.

attune support consultants provide valuable functional guidance for day-to-day operations, advice on potential enhancements to the existing system, impact analyses for change requests, and time/effort estimations for the development of new functionality requirements.

For instance, nominated power users at the customer site have direct access to attune support consultants, who can analyze and resolve key issues at a moment's notice. SAP notes are used to update the system. Undocumented errors and deficiencies are escalated directly to SAP.

Our expert consultants are equally adept at assisting customers across a wide range of technical queries. Including the administration and maintenance of databases, users and authorizations. SAP® Connection checkpoint firewall functionality. And the management of transports across the SAP AFS landscape.

### Offshore Development & Support

*A world of innovative solutions and advantages.*

The fact that attune's preconfigured accelerators were developed offshore — and have passed rigorous certification processes for SAP-based solutions — speaks volumes about our ability to tap into today's globalized pool of IT talent.

We use the same field-proven offshore and hybrid models to minimize development and support costs for our customers — while providing the streamlined response and processes that give them a true competitive edge.

Drawing on extensive experience in the design and execution of customized solutions, our offshore project managers and team leaders provide guidance, quality control and continuity throughout the engagement. Overseeing global customer-centric teams and subgroups that are quickly scaled up or down to meet changing real-time requirements.

Solely dedicated to the global apparel, footwear, sportswear and fashion industry, the attune group empowers companies at all stages of the fashion value chain to maximize revenue, ROI and supply chain visibility. With over a decade of experience as an SAP® solution provider — for manufacturers, brand owners and retailers – attune’s comprehensive offering of full lifecycle services include preconfigured solutions for accelerated SAP Apparel & Footwear (SAP AFS)™ implementations.

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